VILLA MANOUCH Guidebook



WELCOME TO MANOUCH

Dear guest,

Welcome to Villa Manouch!

We are delighted to have you here and look forward to provide you with a wonderful experience. Our dedicated staff is committed to ensuring your comfort and satisfaction throughout your stay. Please let us know if there is anything we can do to enhance your enjoyment. Thank you for choosing us, and we hope you have a fantastic time!

Our standard check-in time is 2.00 pm.

Please check out by 11.00 am on your departure date.

If you need anything while you are on the island, simply reach out to our on-site staff, they will be more than happy to assist you whether it's providing information about local attractions, arranging transportation, or addressing any issues that may arise.

Here are some useful numbers that you may need:

- Reservation : +6282339536271 (available on WhatsApp)
- Nusa Lembongan Medical Centre (24 hrs): +628113896778

THE VILLA

The villa opens to a small sand garden area and a private pool An open space living room facing to the pool area WIFI accessible throughout the villa area (30 mbps) Fully equipped kitchen

BEDROOMS

Bedroom 1: Queen size bed, 2 futon beds (for children ONLY) and ensuite bathroom (air conditioner)

Bedroom 2: Queen size bed, safety box and ensuite bathroom (air conditioner)

*maximum occupancy: 4 guests and 2 children

EXTRAS

Complimentary baby cot and high chair available (upon request and subject to availability)

PET POLICY No pets allowed

HOUSE RULE

Loud music, excessive noise, and events or party are strictly prohibited during your stay to respect the rest of our neighbours.

IMPORTANT REMARKS

While breakfast is not included, you may request our team to arrange it for you (additional charges apply). Alternatively, there are plenty of dining options within walking distance. Our staff will provide daily morning service to keep the villa spotless during your stay.

GETTING AROUND THE NEIGHBOURHOOD

Our on-site staff and manager will welcome you upon arrival. They will remain available on call for the duration of your stay to answer any questions or request you may have.

Nusa Lembongan is a small island located off the southeast coast of the main island of Bali. One of Bali's most popular attractions, this paradise island is a world away from the hassle and hectic pace of South Bali.

The main activities on the island include <u>surfing</u>, <u>diving</u>, and <u>snorkeling</u>.

You can also enjoy going on an island trip, savour your favourite meal, or simply relax on the beach and do nothing at all.

We can organise for you:



Balinese massage is well- known for its ability to release tension in muscles from sports, sudden body movement or simply for relaxation. And it is incredibly affordable.

Balinese Massage



Scan or **CLICK HERE** to book your massage



Baby Sitter

Enjoy a worry-free vacation with the help of our babysitters, who can take care of your kids during your stay. They can either stay with your kids at the villa or accompany you on trips.



Secure your table for sunset cocktails or dinner and enjoy your favourite restaurant.

Restaurant Reservation

Scan or **CLICK HERE** for restaurant recommendation and contact



ISLAND TOUR NUSA LEMBONGAN



Devil's Tears



Mangroove



Dream Beach

NUSA PENIDA



Kelingking Beach Diamond Beach





Angel Billabong

NUSA CENINGAN



Seaweed Farm



Yellow Bridge

and more.

Scan or **CLICK HERE** for further details



TRANSPORTATION



Skip the hassle, and fly high in the air for 3 islands sight-seeing. Private heli just for you and 4 of your friends!

Can't fit everyone on the back of your motorbike? This buggy can take your family all around the island!





Plan to visit the neighbour islands like Nusa Penida, or the Gilis? Let us arrange the triangle islands package for your journey!

If you are licensed to ride a motorbike, get a scooter and go on an island hopping drive. Never forget the helmet!





Get out in the ocean all day with a private yacht! They can arrange your favourite bottle, meals, and sail to your favourite snorkeling spots, all day.

*Please note going to different snorkeling spot will be depending on the water condition

THE OCEAN WORLD

Experience the underwater life of Nusa Lembongan, Nusa Penida and the Gilis on your own style! We will only direct you to a certified, trusted company with professional and experienced instructor.

SNORKELLING

Imagine starting your sunny day out in the ocean and meet the marine animals. 3 snorkeling spots, in a day. It's a wrap!



DIVING

Whether it's a certified open water dive or DSD (Discover Scuba Diving), we can help you with all level diving in Nusa Lembongan and the neighbour island.





Challenge yourself with one of the fun sport out in the water. Start your surf journey with the professional guide and unforgettable ride on your board!



Note: During high season, it is recommended to book boat transfer and activities few days in advance.

TIPS FOR GREENER HOLIDAY

By making small changes to the way you travel, we can all make a positive difference to the people and environment in the destination you love to visit, particularly in Nusa Lembongan.

BEFORE YOU GO

Start enjoying your holiday before you go, your welcome will be warmer if you take an interest and speak a few simple phrases in the local language.

How are you? Apa kabar? (Bahasa Indonesia) Punapi Gatra? (Balinese)

Thank You!

Terima Kasih! (Bahasa Indonesia) Matur Suksema! (Balinese)

See you again - Sampai Jumpa Lagi Good morning - Selamat Pagi Good night - Selamat Malam

How much? - Berapa? No, Thank You - Tidak, terima kasih. Help! - Tolong!

TIPS FOR GREENER HOLIDAY

REDUCE WASTE 🝰

Fresh water and electricity as well as signal are come and built from the mainland, using those supply wisely is your form of participating on sustainable tourism. Please help to reduce waste by using cloth bags instead of plastic, and reusing plastic cups and water bottles.

BUY LOCAL 应

Buying locally-made souvenirs, eating and drinking at local bars, cafes, and restaurants, also taking excursions using local guides are great ways to get more out of your holiday and ensure local people benefit from your stay.

RESPECT THE LOCAL CULTURE AND TRADITION 30 Dress and act appropriately for the place that you are visiting - do a little background reading before you go away or ask your holiday rep for advice.

SHOPPING



When you buy local souvenirs, always be sure to bargain with good humour and bear in mind that a small cash saving to you could be a significant amount of money to the seller. Please don't buy product made from endangered or wild animals and plants including coral, shells, starfish, horns, teeth and animal skins and fur. If in doubt, don't buy.

GENERAL INFORMATION

Children Safety - We can arrange babysitters with prior notice. Parents are responsible for supervising their children at all times, we do not provide lifeguards at the villa to ensure a safe and enjoyable stay.

Housekeeping - We provide daily bedroom service and linen and towel changes every 3rd day, and kindly request guests to leave linens and towels on the floor only if they require changing, with housekeeping scheduled from 7 am to 3 pm.

Insurances - For your safety, we strongly recommend guests to take out travel, medical, and accident insurance coverage, as Villa Manouch does not provide lifeguards or child supervision, and we decline all responsibility for any harm or loss that may occur during your stay at Villa Manouch.

Keys - Your room set of keys opens your rooms. The house keeper and the gardener have a spare keys of the rooms. Please, don't forget to leave your set on your room door when you check out.

Laundry - Please advise the manager or staff if you would like us to arrange your laundry (additional cost apply). Allow minimum 48 hours. Express service is also available at extra cost.

Money - It is best to have cash prepared in hand. ATM on the island is often running out of cash, and might take days for the bank to put cash in the ATM.

TERMS AND CONDITIONS

Damages, Losses and Breakages

Guests are responsible to take proper care of the property and are liable for any damages, breakages, or losses that occur during their stay. In the event of excessive damage, noise, mess, or unlawful activity, Nomad Holiday Rentals reserves the right to reclaim the property and seek compensation for damages.

A refundable security deposit may be required, which can be utilized to cover the costs of repairing, replacing, or cleaning any damaged or missing items, as well as for lost or damaged keys, excessive dirt or smoking cleanup, penalties for rule violations, excessive utility charges, and other related expenses. If the security deposit does not fully cover the charges, the guest is responsible for paying the remaining balance immediately. Nomad Holiday Rentals reserves the right to charge the remaining amount to the guest's credit card on file.

Further about our terms and conditions



Villa Manouch is proudly managed by Nomad Holiday Rentals.

Nomad Holiday Rentals manages the reservations of properties in Nusa Lembongan, Nusa Ceningan, Nusa Penida, Bali and Lombok.

We are a dedicated Australian - French and Indonesian team. Our guests' holiday experience is what motivates us. We know this is your most precious time in life. Feet up with your friends and loved ones. Our job is to help you make perfect memories.

Warm Regards,

NSMAD HOLIDAY RENTALS